

DATE

Claim No.:

Worker Name:

Date of
Injury/Illness:

Injury/Illness:

Dear,

We understand that you will be returning to your home country soon. We want to make sure you can get the health care you need for your injury.

Types of health care the WSIB can approve

We will pay for recommended health care treatment in your home country. We can pay for health care treatment including:

- Physiotherapy or chiropractic care
- Appointments with your doctor or specialist
- Medical tests and procedures
- Mental health services
- Medication and assistive devices

We can help you find treatment

If you are having trouble finding treatment, please call me right away. We can help you find a treatment facility.

We can pay your health care and travel to health care

Please let me know the name and address of the treatment facility you will be going to, as soon as possible. We will do our best to contact the treatment facility and ask them to send us the bill directly so that you do not have to pay with your own money.

We can also send you the money for travel before your appointment. We can calculate car mileage payments and pay you up front for however many treatment dates we approve.

The WSIB will contact you directly

It is important that I speak with you while your recovery is ongoing. Please note I will call you on *<insert date here>* to talk about your claim status and see how your recovery is going. If you have any issues or concerns before this date, please call me: *<insert case manager name and contact number>*. We are here to help.

Yours sincerely,

Case Manager
Service Delivery

Tel: 416-344-1000 or 1-800-387-0750